

Insect Screen Warranty

Australia's Window & Door Hardware Store



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|-----------------------|----------------|-------------------|--------------|-------------------|-------------|---------------------|-----------------|----------------|-----------|-----------|---------------|
| Wonderview™ Stainless | Aluminium Mesh | Wonderview™ Tiger | Tiger Screen | Wonderview™ Midge | Micro Weave | Stainless Steel 316 | Fibreglass Mesh | Fibrelite Mesh | Claw Mesh | Dura Mesh | Luxury Screen |
| WS | AM | WT | TS | WM | MW | SR | FM | FL | CM | DM | LS |
| 5 | 2 | 5 | 2 | 4 | 2 | 5 | 2 | 2 | 2 | 3 | 2 |
| Warranty (Years) | | | | | | | | | | | |

Warranty claim eligibility (major defect)

- * A cut, opening, or rip in the material
- * The damaged edge extends into the main body
- * Slack or tight edge finish
- * Discolored areas, blemishes, uneven pattern, areas without coating
- * Yarn longer than 20mm without coating
- * Deep scratches
- * Wrinkled fabric

Warranty claim ineligibility (minor defect)

- * After screen installation into the frame material, defects should not be considered if they are not visible from a distance of 90cm
- * Minor or non-repetitive defects in appearance are deemed acceptable
- * A knot that connects strands is not regarded as a flaw
- * A horizontal line with a woven defect

Uninterrupted rolls

Rolls may contain two separate pieces of fabric due to the way in which they are made. However, we guarantee that at least 75% of each shipment will be provided as an uninterrupted roll.

Allowance for defects and quantity of pieces per roll

Certain allowances are deemed normal and are not considered defects due to limitations in the manufacturing process.

- * In a 15m roll, there should be no more than 2 minor defects and up to 2 pieces per roll
- * In a 30m roll, there should be no more than 3 minor defects and up to 2 pieces per roll
- * In a 50m roll, there should be no more than 5 minor defects and up to 3 pieces per roll
- * No continuous piece should be less than 3 metres

Discolouration caused by 'tea staining'

Insect mesh, regardless of its type, has a tendency to capture impurities present in the air. These impurities can include particles of iron, which, when coming into contact with sea-spray containing salt or moisture, may result in what's called 'tea staining' (not covered under warranty).

Tea staining is characterized by reddish-brown marks on the surface, while salt build-up can cause the formation of fluffy white marks. It does not compromise the structural integrity or durability of the mesh.

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